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- ▶ **Ask your child welfare agency to look over the report before it goes public.** It is clear from the CAPTA mandate that CRPs are to be independent from the child welfare agency, and that they may put whatever they like in an annual report. However, it is equally clear that the *relationship* between the child welfare agency and the Panels is also important (see [Tip Sheet #2: Working Successfully with Child Welfare Agencies](#)). If child welfare administrators are able to see the CRP report before it goes public, they are—at a minimum—able to prepare themselves to respond to it. Additionally, they can correct any mis information the report might include such as faulty data on which recommendations are based, providing the Panel with an opportunity to make corrections before the report goes public.

Additional Resources

- ▶ Bingham L, Nabatchi T, O'Leary R (2005) New governance: Practices and processes for stakeholder and citizen participation in the work of government. *Public Administration Review*, 65(5), 547-558.
- ▶ Blome, W. W., & Steib, S. (2007). An examination of oversight and review in the child welfare system: the many watch the few serve the many. *Journal of Public Child Welfare*, 1(3), 3–26.
- ▶ Bryan, V., Collins-Camargo, C., & Jones, B. (2011). Reflections on citizen-state child welfare partnerships: Listening to citizen review panel volunteers and agency liaisons. *Children and Youth Services Review*, 33(5), 612-621.
- ▶ Child Abuse Prevention and Treatment Act (CAPTA), as amended (42 U.S.C. 5101 et seq.).
- ▶ Charity Village Tips on Writing Reports. https://charityvillage.com/Content.aspx?topic=Best_practices_in_charity_annual_reporting_Top_ten_tips#.Vh1-nvlVhBe.

STATE SPOTLIGHT

NEW YORK



The state of New York has developed a CRP report that is visually pleasing, contains easily-readable charts, and includes an Executive Summary that makes its key content easily accessible. In addition, the report includes stories of children, families and child protective services workers to humanize the data presented. For example, the 2013 report highlights the story of Wales Brown, a Clinical Case Manager. More information about New York's CRPs can be found at <http://www.citizenreviewpanelsny.org/>.



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